

E-01933A-07-0402
E-01933A-05-0650



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2007 - 65331

Date: 12/18/2007

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Elton

Buller

Account Name:

Elton Buller

Home: [REDACTED]

Street:

Work:

City:

CBR:

State:

AZ

Zip: 85706

is:

Utility Company:

Tucson Electric Power Company

Division:

Electric

Contact Name:

Brenda BeVard

Contact Phone: [REDACTED]

Nature of Complaint:

12/18/2007 Docket # E-01933A-07-0402

**** Correspondence Received 12/14/2007****

December 11, 2007

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED

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ARIZONA CORPORATION
COMMISSION
DOCKET CONTROL

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RECEIVED

Elton Neil Buller

[REDACTED]
Tucson, AZ 85706

To Whom It May Concern:

My family is against the proposed rate hike as for the following reason:

1. Why should we pay the pockets of executives and managers, when it has already been acknowledged the state of Arizona is in a recognized recession.
2. Why is it the consumer is always hit when the system is worst and against you?
3. We, who are on a fixed income can't ask for a raise in pay when we want, we have to take the deck that is dealt.

Sincerely,

Elton N. Buller

ARIZONA CORPORATION COMMISSION
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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/18/2007- I called the customer and expressed these words.

Thank you for your recent e-mail to the AZ Corporation Commission. It has been assigned to me for a response.

Your letter regarding TEP rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commissioners will consider your comments before a decision is rendered in the Company application.

The concerns raised in letters, e-mails and calls received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its request attempts to balance the interest of the utility and its customers.

Staff appreciates your comments and the interest taken on the proposed case.

End of Comments

Date Completed: 12/18/2007

Opinion No. 2007 - 65331
